



## MoreAware™ Program

### Prevent Problems From Affecting Your Bottom Line

Like all businesses your size, you depend on your network to perform at its peak. How often have you wanted to send an important email only to find that the email server was down? How often have you wanted to access some important client information, but the database or file was inaccessible?

In today's competitive environment, you cannot afford to fall behind, but unfortunately many businesses simply don't have the resources for cutting edge technology. **More Power Computers, Inc.** can help solve this. Since 1994, **More Power Computers Inc.** has developed an unmatched level of expertise in serving the unique needs of small businesses through our exclusive **MoreAware** program.

### More Power Computers' MoreAware program can address your IT needs by:

Providing a plan for the periodic inspection, and preventative maintenance of the key devices found in your network, thereby identifying potential issues at hand, and allowing you to plan accordingly for the future. This gives us the ability to provide you with enough warning to reduce surprise expenses, and untimely outages at month end when you rely on your network the most.

At **More Power Computers**, we will create a routine preventative maintenance schedule determined by you, to coincide with your budget and specific needs. This allows you to focus on spending your revenue on growing your business, and not random repairs. The **MoreAware** program turns the control of your network back over to you, instead of your productivity being dictated by unpredictability.



### Why Choose More Power Computers, Inc. as YOUR Technology Support Partner?

#### Benefits:

**Peace of Mind:** Let us be your network watchdog, allowing you to focus on your core business revenue-generating activities leaving the fire-fighting to us.

**Higher Levels of Employee Productivity:** By allowing us to watch your network, we will reduce the business impact of IT failure by shortening the mean time from failure to issue resolution.

**Cost Savings:** Regular inspections will allow us to predict the failure of a given network issue, thereby reducing the timely task of problem diagnosis – resulting in an overall cost savings.

**Access to a Wealth of IT Expertise and Experience:** Our staff has over 100 years of combined experience and is accredited by Compaq, CompTIA, Hewlett-Packard, Microsoft and others.

**No Contract to Sign:** With no binding agreement, you have the flexibility to plan for the protection of your

# MORE POWER

equipment without permanently  
allotting revenue to a single source.

COMPUTERS INC.



Your total IT solution since 1994!

## **Example Preventative Maintenance Checklist**

### **Server Preventative Maintenance:**

The following will be checked and updated (as necessary) during each PM visit:

- Physical Inspection (loose cables, dust, case intrusion etc.)
- Hardware is running optimally (no disk or memory space issues)
- Backups are occurring on a regularly scheduled basis
- Launch full backup, time permitting
- Operating System (make sure that critical and pertinent optional updates are installed)
- Software on the machines (make sure it is the most current)
- Anti-virus software is updating and scanning regularly
- Full anti-virus scan of computer's hard drive
- Any unresolved problems are addressed
- Machines are labeled properly

### **Switch and Router Preventative Maintenance:**

The following will be checked and updated (as necessary) during each PM visit:

- Physical Inspection (loose cables, dust, etc.)
- Perform full backup of configuration (where pertinent)
- Review and upgrade Firmware/Software
- Re-load and/or modify configuration (where necessary)
- Any unresolved problems are addressed
- Devices are labeled properly

### **Network Inspection:**

The following will be checked and updated (as necessary) during each visit:

- Physical Inspection of Network Room (A/C functioning, nominal temperature, UPS devices functioning normally, etc.)
- Physical Inspection of cable management (loose/broken ends, strained cable runs, etc.)
- Physical Inspection of Switches and Routers (dust, temp, loose fastening, power cables, etc.)
- Devices are labeled properly
- Update documentation (Note new, moved or replaced equipment and/or connectivity on network documentation)

### **Desktop Preventative Maintenance:**

The following will be checked and updated (as necessary) during each PM visit:

- Physical Inspection (loose cables, dust, case intrusion etc.)
- Operating System/Drivers (make sure that critical and pertinent optional updates are installed)
- Software on the machines (make sure it is the most current)
- Hardware is running optimally (no disk or memory space issues)
- Anti-virus software is updating and scanning regularly
- Full anti-virus scan of computer's hard drive
- Check certificates where applicable (most likely software specific only)
- Ensure each computer can access two or more printers
- Any unresolved problems are addressed

## **Is it right for you?**

If you're ready to turn your IT resources into a real asset instead of a potential liability, then More Power Computers, Inc. has the solution for you. Take back control of your network with the MoreAware program today!